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O'Connell, Paul,Özsu, Umut

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The Psychology of Marketing: How Marketers Trick Us Into Buying More Harinder Singh Pelia,2025-02-01 Behind all the shiny models buzzwords and theories there are raw truths of human behaviour at work Why does 990 feel like a bargain compared to 1 000 Why does swiping a card hurt less than handing over the same amount in hard cash How does one innocent scroll on Instagram Reels turn into an hour long binge And how do marketers trick us into thinking we're in control even when they're often the ones pulling the strings In this book we'll unwrap the unfiltered truths behind persuasion choice motivation habits loyalty and cognitive biases all the stuff an MBA conveniently glosses over We'll also dissect cutting edge tools like neuromarketing and dive into the psychology of AI This is your backstage pass to the real mind games of marketing and how marketers get us to open our wallets willingly Once you see how these tricks are done you won't be able to unsee them Ready to dive in This rabbit hole goes deeper than you think

Handbook of Digital Innovation Satish Nambisan,Kalle Lyytinen,Youngjin Yoo,2020-07-31

Digital innovations influence every aspect of life in an increasingly digitalized world Firms pursuing digital innovations must consider how digital technologies shape the nature process and outcomes of innovation as well as long and short term social economic and cultural consequences of their offerings This Handbook contributes to a transdisciplinary understanding of digital innovation with a diverse set of leading scholars and their distinct perspectives The ideas and principles advanced herein set the agenda for future transdisciplinary research on digital innovation in ways that inform not only firm level strategies and practices but also policy decisions and science focused investments

Technologically Mediated Human Resource Management Anthony McDonnell,Ronan Carbery,John Burgess,Ultran Sherman,2023-05-08

This book explores the enactment of technologically mediated Human Resource Management HRM in the gig economy from various perspectives The gig economy offers a new form of work which is in line with the ongoing consumer desire for convenience Also known as the online platform on demand or digital platform economy the gig economy is perhaps one of the most distinctive and extreme sides of the increasingly digitalised and fragmented nature of work This volume examines various challenges that exist between online labor platforms and human resource management in the realm of the gig economy The chapters in this book explore issues like institutional complexity technological supervision of gig workers recruitment in the gig economy quality of work and work fairness They further illustrate the importance of gig work being incorporated within the parameters of HRM research given the existence of many activities and practices that are typically associated with HR functions within traditional organisational forms This book will be a beneficial read for advanced students and researchers of Management Economics Business and Marketing It was originally published as a special issue of The International Journal of Human Resource Management

Research

Handbook on Law and Marxism O'Connell, Paul,Özsu, Umut,2021-12-14 This Research Handbook offers unparalleled insights into the large scale resurgence of interest in Marx and Marxism in recent years with contributions devoted

specifically to Marxist critiques of law rights and the state CRM at the Speed of Light, Fourth Edition Paul Greenberg, 2008-10-01 Social CRM is critical to business success in today's hyper connected environment Customers expectations are so great and their demands so empowered that a Social CRM strategy must be built around collaboration and customers engagement not traditional operational customer management It's the company's response to the customer's control of the conversation that makes Social CRM work Written by CRM guru Paul Greenberg CRM at the Speed of Light Fourth Edition reveals best practices for a successful Social CRM implementation Greenberg explains how this new paradigm involves the customer in a synergetic discussion to provide mutually beneficial value in a trusted and transparent business environment Throughout this definitive volume you'll find examples of the new strategies for customer engagement and collaboration being used by cutting edge companies along with expert guidance on how your organization can and should adopt these innovations CRM at the Speed of Light Fourth Edition reviews the latest technological developments in the operational side of CRM including vertical applications and explains the fundamentals of the multifaceted CRM framework Find out why Paul Greenberg was named the 1 CRM influencer by InsideCRM in the completely recast edition of this international bestseller Praise for CRM at the Speed of Light This book is a testament to Greenberg's profound grasp of the control revolution that is upon us Customers seizing control from business Citizens demanding control and accountability from their governments Political campaigns and charities being rewarded by shifting power to their supporters Quite simply it is the definitive work for anyone committed to putting the social customer at the center of their operation Brian Komar Director of Interactive Marketing and CRM Center for American Progress With great insights great stories and great information Paul Greenberg analyzes the impact of every major industry development on vendor customer relationships Not only is he on top of his game he makes reading this edition as enjoyable as it was to read the previous three This is an absolute must read for anyone serious about understanding how to best serve today's social customer Brent Leary CRM industry analyst and co author of Barack 2.0 Social Media Lessons for Small Business This edition is packed with new insights about how online conversations are changing the nature of customer relations Think the CRM market is crazy now Hitch a ride on Greenberg's shoulders because you ain't seen nothing yet Paul Gillin author of The New Influencers and Secrets of Social Media Marketing As we make the shift to SCRM Paul's insights provide a much needed framework on how to navigate a more connected social and collaborative enterprise R Ray Wang Partner Enterprise Strategy Altimeter Group LLC Paul Greenberg is one of the most astute minds in CRM and social media today His book remains the bible for companies employing CRM The added focus on blending new and social media into Paul's philosophy of CRM will keep this as the first book companies reach for to enhance the customer relationship in the new century Jay Dunn Vice President of Marketing Lane Bryant Paul Greenberg shares his unparalleled expertise on the dramatic evolution from CRM 1.0 to CRM 2.0 with unique insightful examples It is a must read for anyone looking to transform the potential of CRM into long lasting

competitive advantage in a rapidly changing business environment Jujhar Singh Senior Vice President SAP CRM Product Management *Social Media and the Law* Daxton Stewart,Daxton R. Stewart,2017-02-10 Social media platforms like Facebook Twitter Instagram YouTube and Snapchat allow users to connect with one another and share information with the click of a mouse or a tap on a touchscreen and have become vital tools for professionals in the news and strategic communication fields But as rapidly as these services have grown in popularity their legal ramifications aren't widely understood To what extent do communicators put themselves at risk for defamation and privacy lawsuits when they use these tools and what rights do communicators have when other users talk about them on social networks How can an entity maintain control of intellectual property issues such as posting copyrighted videos and photographs consistent with the developing law in this area How and when can journalists and publicists use these tools to do their jobs without endangering their employers or clients Including two new chapters that examine First Amendment issues and ownership of social media accounts and content *Social Media and the Law* brings together thirteen media law scholars to address these questions and more including current issues like copyright online impersonation anonymity cyberbullying sexting and live streaming Students and professional communicators alike need to be aware of laws relating to defamation privacy intellectual property and government regulation and this guidebook is here to help them navigate the tricky legal terrain of social media

Data Strategy Bernard Marr,2021-10-03 BRONZE RUNNER UP Axiom Awards 2018 Business Technology Category 1st edition Data is an integral strategic asset for all businesses Learn how to leverage this data and generate valuable insights and true business value with bestselling author and data guru Bernard Marr Data has massive potential for all businesses when used correctly from small organizations to tech giants and huge multinationals but this resource is too often not fully utilized Data Strategy is the must read guide on how to create a robust data driven approach that will harness the power of data to revolutionize your business Explaining how to collect use and manage data this book prepares any organization with the tools and strategies needed to thrive in the digital economy Now in its second edition this bestselling title is fully updated with insights on understanding your customers and markets and how to provide them with intelligent services and products With case studies and real world examples throughout Bernard Marr offers unrivalled expertise on how to gain the competitive advantage in a data driven world

Fundamentals of Human Resource Management Mary Gowan,2021-01-15 Fundamentals of Human Resource Management for Competitive Advantage delves into the essential principles and practices of human resource management with a focus on gaining a competitive edge in the modern business landscape A wide variety of learning tools in each chapter keeps students engaged and helps them bridge the gap between theoretical concepts and real world applications **Introduction to Information Systems** R. Kelly Rainer,Brad Prince,2023-09-27 Introduction to Information Systems 10th Edition teaches undergraduate business majors how to use information technology to master their current or future jobs Students will see how global businesses use technology and information systems to increase their

profitability gain market share develop and improve their customer relations and manage daily operations This course demonstrates that IS is the backbone of any business whether a student is majoring in accounting finance marketing human resources production operations management or MIS In short students will learn how information systems provide the foundation for all modern organizations whether they are public sector private sector for profit or not for profit

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