

Top Customer Service Tips

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AI-Aided IoT Technologies and Applications for Smart Business and Production Alex Khang,Anuradha Misra,Shashi Kant Gupta,Vrushank Shah,2023-12-01 This book covers the need for Internet of Things IoT technologies and artificial intelligence AI aided IoT solutions for business and production It shows how IoT based technology uses algorithms and AI models to bring out the desired results AI Aided IoT Technologies and Applications for Smart Business and Production shows how a variety of IoT technologies can be used toward integrating data fabric solutions and how intelligent applications

can be used to greater effect in business and production operations The book also covers the integration of IoT data driven financial technology fintech applications to fulfill the goals of trusted AI aided IoT solutions Next the authors show how IoT based technology uses algorithms and AI models to bring out the desired results across various industries including smart cities buildings hospitals hotels homes factories agriculture transportation and more The last part focuses on AI aided IoT techniques data analytics and visualization tools This book targets a mixed audience of specialists analysts engineers scholars researchers academics and professionals It will be useful to engineering officers IoT and AI engineers engineering and industrial management students and research scholars looking for new ideas methodologies technologies models frameworks theories and practices to resolve the challenging issues associated with leveraging IoT technologies data driven analytics AI aided models IoT cybersecurity 5G sensors and augmented and virtual reality techniques for developing smart systems in the era of Industrial Revolution 4 0

The AI Revolution in Customer Service and Support Ross Smith, Mayte Cubino, Emily McKeon, 2024-07-16 In the rapidly evolving AI landscape customer service and support professionals find themselves in a prime position to take advantage of this innovative technology to drive customer success The AI Revolution in Customer Service and Support is a practical guide for professionals who want to harness the power of generative AI within their organizations to create more powerful customer and employee experiences This book is designed to equip you with the knowledge and confidence to embrace the AI revolution and integrate the technology such as large language models LLMs machine learning predictive analytics and gamified learning into the customer experience Start your journey toward leveraging this technology effectively to optimize organizational productivity A portion of the book's proceeds will be donated to the nonprofit Future World Alliance dedicated to K 12 AI ethics education

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