

REMOTE CUSTOMER SERVICE JOBS

10 WEBSITES TO APPLY



Remote Jobs Update Customer Service

**Ross Smith, Mayte Cubino, Emily
McKeon**

Remote Jobs Update Customer Service:

Implementing Positive Organizational Change Gina Abudi, 2017-02-01 In today's increasingly competitive global marketplace organizations that do not regularly undertake change initiatives will find it difficult if not impossible to continue to be successful in the long term. Most organizations only launch change initiatives when forced to address some pain such as decreased revenues or profits where the sole focus is on the benefits to the organization. Often the people side of change management is overlooked, causing 60-70% of these efforts to fail. Implementing Positive Organizational Change explains how to develop a continuous improvement culture of change that will be perceived by employees as a positive opportunity to create something new, exciting, and valuable instead of something negative to confront and resist. This comprehensive guide describes how to communicate with and engage stakeholders and employees to gain buy in and support and outlines a strategic project management approach that helps ensure successful implementation and desired results.

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Adam Hempenstall, 2012-02-05 We start our businesses with the best of intentions Spend more time with the family travel more earn lots of money and have more free time Somewhere along the way we lose that Automate Your Business is an easy to read guide for the busy business owner who Works long hours Is stressed Has a disorganised business Doesn't like work anymore and wants a change

The AI Revolution in Customer Service and Support

Ross Smith, Mayte Cubino, Emily McKeon, 2024-07-16 In the rapidly evolving AI landscape customer service and support professionals find themselves in a prime position to take advantage of this innovative technology to drive customer success The AI Revolution in Customer Service and Support is a practical guide for professionals who want to harness the power of generative AI within their organizations to create more powerful customer and employee experiences This book is designed to equip you with the knowledge and confidence to embrace the AI revolution and integrate the technology such as large language models LLMs machine learning predictive analytics and gamified learning into the customer experience Start your journey toward leveraging this technology effectively to optimize organizational productivity A portion of the book's proceeds will be donated to the nonprofit Future World Alliance dedicated to K-12 AI ethics education IN THIS BOOK YOU'LL LEARN About AI machine learning and data science How to develop an AI vision for your organization How and where to incorporate AI technology in your customer experience flow About new roles and responsibilities for your organization How to improve

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