

Customer Service Cover Letter Example

[Today's Date]

[Hiring Manager's Name]

[Company Name]

[Company Address]

[Phone Number]

[Email Address]

Dear [Mr./Ms./Mx.] [Hiring Manager's Last Name],

I'm writing to you regarding your company's Customer Service Representative opening. I've been working as a Telephone Sales Executive at Telemarketer Auto Insurance USA for more than 2 years and have developed impeccable phone manners, and an ability to deal with agitated or distressed customers. I'm accustomed to working on multiple projects simultaneously, and I can offer new ideas to help your company grow and surpass all goals and objectives.

My relevant experience includes the following highlights:

- Making 60 cold calls a day to businesses and private individuals to solicit sales of goods and services
- Implementing a new sales strategy that reduced training expenses by 30% and increased the close ratio by 10% within 3 months
- Maintaining an average 95% customer satisfaction rating

My experience at Telemarketer Auto Insurance USA has helped me improve my leadership skills, allowed me to gain organizational skills, and provided me with extensive knowledge of how to upsell services and goods to potential clients. I've also worked at Parade Hotel as a Front Desk Clerk, providing information to guests in a 150+ room hotel. Additionally, I trained and supervised 6 new staff members.

I'm looking forward to discussing my qualifications with you in more detail soon. I feel confident that I fulfill the requirements for your open Customer Service Representative position. Thank you for your time and consideration.

Sincerely,

Aparna Khatr

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Writing Resumes and Cover Letters For Dummies - Australia / NZ Amanda McCarthy, Kate Southam, 2015-05-04 Practical tricks for standing out from the crowd and getting the job you want in the Australian and New Zealand market Applying for jobs in today's tight job market can seem like an overwhelming process Competition is fierce and employers expect more than ever before from job applicants With unemployment and redundancies rising it's simply not a good time to be looking So how do you make yourself stand out *Writing Resumes and Cover Letters For Dummies Second Australian New Zealand Edition* shows you how to catch a recruiter's attention Presenting a wealth of sample resumes and cover letters this handy easy to use guide shows you how to write a killer cover letter format your resume for online use use social networking to your advantage and tailor your resume and cover letters for specific positions and companies Designed specifically for job hunters in Australia and New Zealand Offers practical tips and advice on crafting a great resume and a perfect cover letter for any kind of position Includes advice on addressing government selection criteria Features ten ways to turn off a recruiter and ten tips for the perfect presentation No matter how tough the job market is a great resume and cover letter combination will help you get the attention you deserve *Writing Resumes and Cover Letters For Dummies* gives you all the tools and tips you need to get noticed and get your dream job

Job Search Letters For Dummies Joyce Lain Kennedy, 2013-07-02 New style job messages that get you in the door and on your way up From sparkling cover letters to six word bios a fresh bevy of job search letters has grown powerfully useful for successful career communications *Job Search Letters For Dummies* delivers the quality of New Era know how you need right now to land good jobs and thrive Whether you're a long time professional or a recent college graduate or somewhere in between *Job Search Letters For Dummies* has you covered *Job Search Letters For Dummies* covers the gamut of leading edge topics including effective strategies for internal career communications on topics such as raises promotions and position changes rules for communicating professionally with texts and networking on social media platforms such as twitter and LinkedIn fresh and updated communication phrases to voice accomplishments and make job fit statements post interview etiquette and letters such as thank yous hire me reinforcement notes interest revival queries and much more Get hired with 40 types of job letters Create short messages for a smartphone world Network on social media sites Model best letters more than 200 pro samples Whether you're a long time professional or a recent college graduate or somewhere in between *Job Search Letters For Dummies* has you covered A note to job seekers from nationally syndicated careers columnist and author or *Job Search Letters For Dummies* Joyce Lain Kennedy Welcome aboard job seekers Thanks for checking out this first guide to communications supported job search and career growth in relentlessly changing technological times The right messaging what you say why you say it and when you say it is as important today to your employment goals as it has been at any time since Leonardo da Vinci wrote the first professional resume in 1482 Consider recent job finding history In 1986 fax machines and postal mail were the most popular ways to send resumes and cover

letters In the 1990s the Internet boom kicked in with new tools to connect jobs and people e mail websites cell phones mailing lists and online bulletin boards In the 21st century the double time march of recruiting technology skyrocketed building a techno swamp populated with endless ideas of how to connect work and people through smartphones wonder tablets apps and social media for virtual networking You re competing in a new world of work out there If your job search is treading water or even drowning there s a better way Make a splash Engage hiring authorities through a communications centered campaign with smart content

Winning Cover Letters Robin Ryan,1997-09-10 The perfect cover letter pitch Career Coach Robin Ryan has helped thousands of clients edge out the competition and score the jobs of their choice Her innovative game plan incorporates results from an extensive nationwide survey of human resources personnel and hiring managers to offer the most effective job hunting techniques available Taking you through all the basics *Winning Cover Letters* pinpoints exactly what you should and should not do to create powerful attention grabbing letters Ryan s proven Power Impact Technique TM an easy to follow process enables you to zero in on the most important skills a potential employer is looking for then shows you how to meet those needs Here s where you ll find Tips from hiring managers and human resources personnel on common mistakes to avoid Successful cover letter samples letters that landed interviews and jobs Exercises to help you assess your skills and accomplishments The Cover Letter Tracking SystemTM efficient time saving charts to record every letter you send out Special sections with advice for those in the creative arts executives professionals new graduates volunteers and career changers How to write target letters to get the interest of employers you want to work for Other books in the Career Coach series *Winning Resumes 24 Hours to Your Next Job Raise or Promotion*

Business Expert's Guidebook: Small Business Tips, Technology Trends and Online Marketing Scott Steinberg,2012-06-01 From smartphone apps to tablet PCs and social networks any business can use technology to increase ROI and boost productivity without sacrificing quality or customer service A complete guide with hints tips and advice for modern executives of all experience levels small business expert and entrepreneur Scott Steinberg reveals how to tap their power within From marketing and management to leadership advertising and public relations learn how to slash costs and maximize productivity using today s latest high tech innovations Every business and business plan can profit from keeping up with IT advances Join us as we reveal how to give yours an upgrade Includes Best Business Apps Gadgets Online Services Social Media Secrets Facebook Twitter Google Advertising and PR on Any Budget Online Marketing and SEO IT Security Tips How to Start Any Business Overnight The one book every entrepreneur should keep handy Gary Shapiro CEO Consumer Electronics Association

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and Consultants Celia Rocks, Dottie DeHart, 2004-03 American Bookseller ,1986 *Career Bounce-back!* J. Damian Birkel, Stacey J. Miller, 2003-03 Enabling individuals to weather the trauma of unemployment this guide offers real world advice from a victim and survivor of downsizing and restructuring Unemployed professionals learn practical steps for managing the grief that follows job loss and methods for guiding and protecting their families through the challenges of unemployment Solid effective strategies for recovery and reemployment are featured along with motivational examples of fellow professionals who have successfully re entered the job market Covered are issues such as gracefully parting ways with a former employer coping with feelings of powerlessness and fear maintaining and rebuilding networks finding the hidden job market through informational interviewing and effectively marketing oneself to perspective employees **Graduating Engineer** ,1985 **To-day** ,1895 *Career Directions: The Path to Your Ideal Career* Donna Yena, 2011 Career Directions The Path to Your Ideal Career provides diverse job seekers with the essential resources and techniques to develop a career plan conduct a successful job search and succeed in a diverse workplace Whether your students are seeking an internship or co op job first position after graduation or a career transition Career Directions will prepare students to stand out in the changing workplace Students in career schools colleges community colleges and universities can all benefit from using this book in career development courses and career workshops Career Directions can also be used independently for those who want to direct their own career planning and job search efforts With over 30 years of experience in career development and human resources Donna Yena brings a practitioner s perspective to Career Directions Her experience as Vice President of Career Development and Alumni Relations at Johnson Wales University along with her background as a manager instructor and curriculum designer contribute to the advice and techniques offered in this text More than just a text on job searches and career planning Career Directions provides instruction and resource materials that will help you find your internship or co op job first position after graduation or guide you through a career transition

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