

# McKesson's InterQual® Criteria

InterQual helps to:

- **Reduce over- and under-utilization**

- I. Drive appropriate care with same source, rules-based, patient-specific EBM (evidence-based medicine) decision support.
- II. Reduce re-admissions, LOS (length of stay) and services with integrated tools for complex and co-morbid cases.

- **Increase defensibility and reduce risk**

- I. Validate appropriate care with quality indicators, checklists and reporting.
- II. Drive cost efficiencies through Clear Coverage™, the InterQual auto authorization solution.

- **Align stakeholders**

- I. Drive consistency with same source, rules-based, customizable EBM decision support.
- II. Align with CMS guidelines.
- III. Reduce administrative expense with fewer denials and appeals.
- IV. Improve quality with more time available for patient care.

- **Support stakeholder performance management**

- I. Facilitate medical and payment policy decisions with rules-based EBM.
- II. Identify practice trends and areas for quality improvement.
- III. Identify high-quality, high-performing providers for 'gold-carding' and tiered networks.

# **Mckesson Interqual 2013 Guide**

**Suzanne K. Powell, Hussein M. Tahan**



## **Mckesson Interqual 2013 Guide:**

*Introduction to Quality and Safety Education for Nurses* Carolyn Christie-McAuliffe, PhD, FNP, 2014-03-14 Print CourseSmart Observation Medicine Sharon E. Mace, 2017-03-16 This guide to successful practices in observation medicine covers both clinical and administrative aspects for a multinational audience **Hospital Capacity Management** Robbin Dick, Robert Agness, 2021-03-18 Hospital Capacity Management Insights and Strategies details many of the key processes procedures and administrative realities that make up the healthcare system we all encounter when we visit the ED or the hospital It walks through in detail how these systems work how they came to be this way why they are set up as they are and then in many cases why and how they should be improved right now Many examples pulled from the lifelong experiences of the authors published studies and well documented case studies are provided both to illustrate and support arguments for change First and foremost it is necessary to remember that the mission of our healthcare system is to take care of patients This has been forgotten at times causing many of the issues the authors discuss in the book including hospital capacity management This facet of healthcare management is absolutely central to the success or failure of a hospital both in terms of its delivery of care and its ability to survive as an institution Poor hospital capacity management is a root cause of long wait times overcrowding higher error rates poor communication low satisfaction and a host of other commonly experienced problems It is important enough that when it is done well it can completely transform an entire hospital system Hospital capacity management can be described as optimizing a hospital's bed availability to provide enough capacity for efficient error free patient evaluation treatment and transfer to meet daily demand A hospital that excels at capacity management is easy to spot no lines of people waiting and no patients in hallways or sitting around in chairs These hospitals don't divert incoming ambulances to other hospitals they have excellent patient safety records and efficiently move patients through their organization They exist but are sadly in the minority of American hospitals The vast majority are instead forced to constantly react to their own poor performance This often results in the building of bigger and bigger institutions which instead of managing capacity simply create more space in which to mismanage it These institutions are failing to resolve the true stumbling blocks to excellent patient care many of which you may have experienced firsthand in your own visit to your hospital It is the hope of the authors that this book will provide a better understanding of the healthcare delivery system **Introduction to Quality and Safety Education for Nurses** Patricia Kelly Vana, Beth A. Vottero, Carolyn Christie-McAuliffe, 2014-03-14 This is the first undergraduate textbook to provide a comprehensive overview of essential knowledge skill and attitudes about safety in nursing practice It reflects the six areas of nursing competencies as developed by the Quality and Safety Education Program for Nurses QSEN initiative which are currently required content in undergraduate nursing programs Using an inter professional focus the book addresses the fundamental knowledge required of entry level nurses in each of the six QSEN areas quality improvement patient safety teamwork and collaboration evidence

based practice informatics and patient centered care The book includes all of the content required for nursing programs to be accredited by AACN or NLN Contributors include nurse educators faculty researchers administrators case managers quality improvement practitioners and entrepreneurs of nursing as well as physicians and librarians from throughout the U S Readers will be privy to the unique perspectives of different health care partners who provide real life examples from an inter professional team perspective These include pharmacists lawyers physicians librarians quality improvement nurses radiology technologists nurse practitioners hospital board members patients and others Each chapter includes objectives opening scenarios case studies critical thinking exercises key terms NCLEX style questions photos tables figures web resources recommendations for additional reading and PowerPoint slides An important feature of the book is the listing of QSEN competencies and the associated knowledge skills and attitudes KSA in the Appendix Key Features Comprises the only undergraduate text to address the six areas of requisite nursing competencies as developed by the QSEN initiative Provides a strong foundation for safe evidence based care Presents an inter professional approach that reflects health care today Supports teaching with PowerPoint slides critical thinking exercises case studies and rationales for review questions Includes objectives critical thinking exercises case studies real world interviews tables figures visuals and suggested readings in each chapter

*Geriatric Emergencies, An Issue of Emergency Medicine Clinics of North America, E-Book* Brendan G. Magauran Jr, Kalpana N. Shankar, Joseph H. Kahn, 2016-08-12 This issue of Emergency Medicine Clinics focuses on Geriatric Emergencies Articles include Recent Trends in Geriatric Emergency Medicine Resuscitation of the Elderly Pharmacology in the Geriatric Patient Trauma and Falls in the Elderly Sepsis and Infectious Emergencies in the Elderly Evaluation of the Geriatric Patient with Chest Pain Evaluation of Dyspnea in the Elderly Abdominal Pain in the Geriatric Patient Neurologic Emergencies in the Elderly Evaluation of Syncope Altered Mental Status and Delirium and more

**Case Management**

Suzanne K. Powell, Hussein M. Tahan, 2018-02-26 Prepare for a new career as a case manager or just upgrade your skills to a whole new level with the newly updated Case Management A Practical Guide for Education and Practice 4th Edition Ideal for case management certification CCMC exam preparation this is a thorough review of the case manager s many roles and skills from acute to post acute care Whether you are a nurse transitioning to case management or already active in it this is your road map to coordinating successful patient care from hospital to home Build a strong case management career foundation with expert evidence based direction NEW chapter on case manager orientation programs that offers orientation checklists competency assessment and learning profiles with available online tools NEW topics on current practice issues and developments including the impact of the Patient Protection and Affordable Care Act and value based care NEW content on experiential problem based learning learning practices training programs case management team professional development Offers in depth evidence based guidance on The case manager s roles functions and tasks Key concepts quality management and outcomes evaluation legal and ethical considerations case management process utilization management transitions of

care The role of the nurse case manager versus social worker role Strategies that ensure effectiveness of case management models Coordinating care protecting privacy and confidentiality health insurance benefit analysis practice standards The Case Management Code of Professional Conduct accreditation agencies and standards specialty board certifications Management of resources and reimbursement concepts Case management in various settings acute care emergency department admissions perioperative services disease management insurance case management palliative care end of life care hospice home health care physician groups public health community based care rehabilitation Ideal preparation for the CCMC exam offers a large portion of CCMC exam content and for Continuing Education Unit CEU for Case Management study A must have desk reference that offers plentiful case studies considered to be the bible of case management

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**Mckesson Interqual 2013 Guide Introduction**

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