

Customer service performance review

Customer service employee					
Reviewer					
Reviewer's position					
Date of review					
Characteristics	1	2	3	4	5
Employee is a good listener	<input type="checkbox"/>				
Employee has excellent problem solving skills	<input type="checkbox"/>				
Employee receives positive feedback from customers	<input type="checkbox"/>				
Employee shows expertise knowledge of the product	<input type="checkbox"/>				
Employee can handle difficult clients	<input type="checkbox"/>				
Employee has patience and isn't easily rattled	<input type="checkbox"/>				
Employee understands customer needs	<input type="checkbox"/>				
Employee takes initiative	<input type="checkbox"/>				
Employee addresses customer's needs without delay	<input type="checkbox"/>				
Employee treats customers with respect	<input type="checkbox"/>				
Reviewer's comments					

Productivity Planner Review Customer Service

**Richard Teare, Hadyn Ingram, Stefano
Savini**

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Catalog. Supplement - Food and Nutrition

Information and Educational Materials Center Food and Nutrition Information and Educational Materials Center (U.S.),

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California Management Review ,2000 Journal of Marketing ,1999 Apr issues for 1940 42 include Papers and proceedings of the semi annual Dec meeting of the American Marketing Association 1939 41 Directory International Society of Hospitality Consultants,1999

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