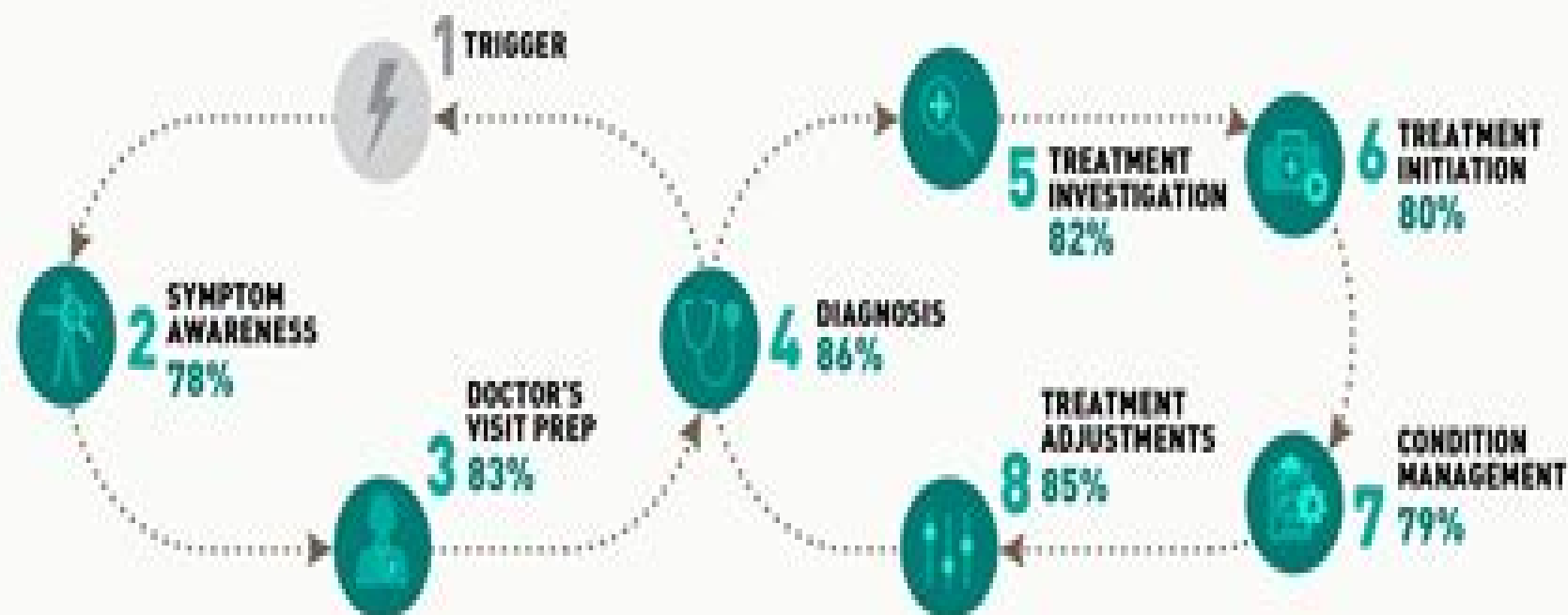


PATIENT-PROVIDER INTERACTION

Due to the nature and sensitivity of the information exchanged, in-person doctor visits (>78%) are preferred throughout the journey.



Patient Provider Interaction

Milton Fisk



Patient Provider Interaction:

Patient Provider Interaction Lisa Sparks, Melinda Villagran, 2010-11 This book offers a much needed introduction to the dynamics of the communication exchange between providers and patients in the health care environment Starting from the principle that health care providers and patients try to speak the same language to reach the best decisions for patient care but often misunderstand each other whilst navigating the process of diagnosis treatment and care Lisa Sparks and Melinda Villagran clearly explain how health communication theory and research can help us better understand these complex interactions and provide strategies for improving patient and provider communication Sparks and Villagran cover a broad range of key issues and theories related to provider patient interaction including patient information and affective needs barriers to effective communication in health care contexts and communication skills training for providers Drawing on the most current literature in this vibrant field they show the transformations that new technologies such as e mail and text messaging have brought to communication with and between patients and providers consider the roles of caregivers both formal and informal and illustrate how health care organizations impact on interpersonal interactions Throughout the book Sparks and Villagran deftly illustrate how communicative understandings of patient provider interaction can have positive practical outcomes feeding into health behaviour change creating a communication environment which can improve health literacy and ultimately lead to better health outcomes With groundbreaking insights on point explanations and deeply moving examples *Patient and Provider Interaction* illuminates and enriches what is most often one of the most important interactions of our lives

Patient Provider Interaction Lisa Sparks, Melinda Villagran, 2010-11 This book offers a much needed introduction to the dynamics of the communication exchange between providers and patients in the health care environment Starting from the principle that health care providers and patients try to speak the same language to reach the best decisions for patient care but often misunderstand each other whilst navigating the process of diagnosis treatment and care Lisa Sparks and Melinda Villagran clearly explain how health communication theory and research can help us better understand these complex interactions and provide strategies for improving patient and provider communication Sparks and Villagran cover a broad range of key issues and theories related to provider patient interaction including patient information and affective needs barriers to effective communication in health care contexts and communication skills training for providers Drawing on the most current literature in this vibrant field they show the transformations that new technologies such as e mail and text messaging have brought to communication with and between patients and providers consider the roles of caregivers both formal and informal and illustrate how health care organizations impact on interpersonal interactions Throughout the book Sparks and Villagran deftly illustrate how communicative understandings of patient provider interaction can have positive practical outcomes feeding into health behaviour change creating a communication environment which can improve health literacy and ultimately lead to better health outcomes With groundbreaking insights

on point explanations and deeply moving examples Patient and Provider Interaction illuminates and enriches what is most often one of the most important interactions of our lives Patient-provider Interaction Hannah Oates Allison,2014 This study investigates the role of culture in patient provider interactions Physicians in Northwest Arkansas were interviewed on their experiences with cultural differences in interactions with patients Analysis using Grounded Theory methodology indicated that physicians define culture in various ways and the majority view culture as negatively impacting their interactions The results from this study also reveal that physicians received minimal training in their medical education on how to handle these cultural differences and instead have learned on the job through trial and error methods Finally the research concludes that many of the physicians interviewed perceived deficits in training and offered suggestions on how to improve training and ultimately the patient provider interaction through future communication **Patient-provider**

Interaction Roberta Braun Curtin,1987 Patient Participation in the Patient Provider Interaction Debra Roter,1977

Patient-Provider Communication Sarah W. Blackstone,David R. Beukelman,Kathryn M. Yorkston,2015-04-30 Patient Provider Communication Roles for Speech Language Pathologists and Other Health Care Professionals presents timely information regarding effective patient centered communication across a variety of health care settings Speech language pathologists who serve the communication needs of children and adults as well as professionals from medical and allied health fields will benefit from this valuable resource This text is particularly relevant because of changes in health care law and policy It focuses on value based care patient engagement and positive patient experiences that produce better outcomes Authors describe evidence based strategies that support communication vulnerable patients including individuals who have difficulty speaking hearing understanding seeing reading and writing as well as patients whose challenges reflect limited health literacy and or differences in language culture religion sexual orientation and so on Topics addressed include patient provider communication in medical education emergency and disaster scenarios doctor s offices and clinics adult and pediatric acute care settings rehabilitation long term residential care and hospice palliative care situations The editors are recognized internationally for their work in the field of communication disorders and have been active in the area of patient provider communication for many years Patient Provider Communication is a must have resource for speech language pathologists and other health care providers at the forefront of quality patient centered care *Patient-Provider*

Communications: Caring to Listen Valerie A. Hart,Hart,2010-10-25 Patient Provider Communications Caring to Listen offers specific patient communication for advanced practice nurses Role plays for different clinical situations with varying patient populations provide a bridge for implementing communication strategies in the clinical setting Each chapter gives a brief synopsis of current communication theories that relate to the topic and which drive communication strategies with patients Communication and Journaling exercises are included at the end of each chapter Accompanied by PowerPoint Slides 2010 320 pages *Handbook of Patient-provider Interactions* Wayne A. Beach,2012 Chronicles fifty years of efforts by clinicians

medical scientists and social science researchers to closely examine communication during medical interviews The book is a rich tapestry of fundamental questions innovative methodological approaches well reasoned arguments insightful findings and grounded suggestions for improving communication during medical interviews Democracy and the Patient-physician Relationship James Richard Pehling,2001 *Doctor-patient Interaction* Walburga Von Raffler-Engel,1989-01-01 This volume covers many of the ways of speaking that create problems between doctor and patient The questions under consideration in the present book are the following How is the doctor patient interaction structured in a particular culture What takes place during the process What causes misunderstandings lack of cooperation and even total non compliance What is the outcome of the interaction and how does the patient benefit from it Finally and this is the ultimate purpose of this book How can the interaction be improved so that an optimum outcome is assured for the patient with maximum satisfaction to the physician

The Relationship of Racial Concordance of the Health Care Provider and Patient with Prenatal Patient-provider Communication and Satisfaction Susan Pohly Franzen,2005 The Relationship of Maternal and Health System Characteristics with Prenatal Health Behavior Advice Rhonda Helen Sarnoff,1999 The Patient-doctor Relationship Tahka,1984 **Legal and Ethical Perspectives in Health Care** Raymond S. Edge,John L. Krieger,1998 This new book integrates the legal and ethical aspects of healthcare practice It presents a clear and comprehensive overview of topics relevant to a variety of allied health disciplines The Relationship Between Health Locus of Control (HLC) and Decision-making in Controlling Diabetes Sandra Rothenberg,1985 **Patient-provider Interactions** Allison Jane Moon,2015 Increasing the health literacy of the nation has become a national priority for major health care agencies in attempt to improve effective use of the health care system and overall health outcomes The present study sought to explore the impact of patient provider interactions on health literacy and the effect of demographic characteristics on both health literacy and perceptions of patient provider interactions Perceptions of patient provider interactions were evaluated via four communicative dimensions understanding and communicative ability respect and trust participatory decision making and receptionist helpfulness A closed ended questionnaire was administered orally to 82 participants to gather their perceptions of interactions with health care providers assess their health literacy and record various demographic characteristics Results indicated that those with perceptions of better quality interactions with health care providers had higher average health literacy scores There were statistically significant differences in health literacy between those reporting high and low levels of each communicative dimension with the exception of the receptionist helpfulness variable for which no significant differences were found The oldest age groups reported significantly more understanding communicative ability respect and trust with health care providers than the younger age group Annual household income also had an effect on perceptions of understanding and communicative ability with those in lower income groups reporting less understanding and communicative ability The present findings support past literature that found higher health literacy to be associated with

more educational achievement Contrary to past research the oldest age group had a significantly higher average health literacy score than the younger age group and those identifying as black African American had the highest average health literacy score Based on the findings of the current study health care providers may want to increase their focus on facilitating quality interactions and effective communication with patients in order to improve health literacy care adherence and outcomes The results that suggest a possible change in the demographic characteristics that make people at risk for low health literacy provide a rationale for health care providers to use a universal health literacy approach This approach seeks to provide easy to understand explanations and medical resources to all patients without any assumptions of low or high health literacy Overall the current study suggests the importance of patient provider interactions as part of the complex system impacting health literacy

Toward a Healthy Society Milton Fisk,2000 Ideally the public fund behind this insurance would be derived from a progressive income tax

BOOK JACKET **Food Allergies and Adverse Reactions** Judy E. Perkin,1990 This is the first single source to address the nutrition specialist s significant role in the treatment and prevention of food allergies and adverse reactions It is filled with up to date information on research and practice with easy to understand charts and tables

Annual Meeting of the American Public Health Association and Related Organizations American Public Health Association,1984

The Nurse Practitioner Brian Dolan,2000-01-12 This innovative book examines the practicalities of conducting research in a busy accident and emergency department Brian Dolan candidly describes the methodologies and research tools used in a pilot study looking at nurse practitioners interactions with patients The study also explores factors which restrict or restrain some formal research practice for example the balance to be struck between maintaining good relations with research participants while observing the necessary distance required to produce quality research Nurse practitioners undergraduate and postgraduate students along with those interested in research will find this real world approach to undertaking research in practice settings both helpful and refreshing

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