

Opera Reservation System

The screenshot displays the OPERA PMS software interface. At the top, there's a blue header bar with the text "OPERA PMS [Version 5.0, Service Pack 5.0.01.03M54]", "AGORA - Intercontinental Agaba", and "18-11-12". Below the header is a menu bar with icons for various functions like In, Reservations, Front Desk, Check-in, Rooms Management, AP, Commission, Print of Day, and Miscellaneous. On the left side, there's a vertical toolbar with icons for Reports, In House Guests, Accounts, Rates Assignment, Messages, Traces, and Wake-up Calls. The main area shows a window titled "AGORA - Reservation". This window contains several sections: "Name" (Last Name: Ashraf, First Name: Rashad), "Address" (Intercontinental Resort, Agaba, Zip County: 77110, State: JO, VPM Land: 2), "Agent" (Company, Group, Source: Walk-In, Contact), "More Fields" (Arrival: 18-11-12, Departure: 19-11-12, Adults: 2, Child: 0, No. of Rms.: 1, Room: 1004, Rate Code: 1000, Packages, Block Code, Reference #, ETA, CRD Time), "Res. Type" (Room: Non-Sm, Market: Corp-Busine, Source: Guest Direct, Origin: Int, Payment: CA, Credit Card No., Exp. Date, CC Holder, Booker Name, Booker Info), "Comments" (CRS No., Dis. Amt., Reason, Specials, Comments, Extra \$, Item Inv, Inv Code, Rate Category, Approval Amt., Approval Code, Guest Balance), and "Buttons" (Save, OK, Options, Close). At the bottom of the window, it says "Created By: ARAHADA", "On: 18-11-12", "Updated By: ARAHADA", and "On: 18-11-12". The Windows taskbar at the very bottom shows the start button and several open applications including "Rich Editor...", "Opera Full S...", "Opera PMS...", "Query Res...", "Booking Home", "PO Dept. Ho...", and "ON".

Opera Booking System Manual

**William George Jordan,Adr Schade van
Westrum**



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