

# Top tips for excellent customer service

- Leverage AI
- Meet your customers where they are
- Have empathy
- Embrace customer orientation
- Be proactive
- Use personalization
- Provide quick service
- Help customers help themselves
- Empower your agents
- Prioritize data protection
- Monitor trends



# Viral Challenge Best Customer Service

**Yijin Wang**

## **Viral Challenge Best Customer Service:**

Turn Your Audience into Buyers on Demand: The Community-to-Cash Framework Simon Schroth,2025-04-02 Building a loyal audience is one thing but converting them into paying customers is the real challenge Turn Your Audience into Buyers on Demand teaches you how to turn a community of followers into a highly engaged customer base that buys from you whenever you launch a new product or service The book walks you through the process of building a community nurturing relationships and creating offers that your audience can't resist You'll discover how to create exclusive content offer limited time deals and build trust with your audience to turn them into buyers Whether you have a small email list a growing social media following or an established customer base Turn Your Audience into Buyers on Demand will show you how to convert your community into a loyal and profitable customer base

Proceedings of the 11th International Conference on Emerging Challenges: Smart Business and Digital Economy 2023 (ICECH 2023) Nguyen Danh Nguyen,Pham Thi Thanh

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