

Outlook® for Microsoft 365® Classic Edition

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Quick Reference Guide

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Interface Basics

Classic vs. Simplified Ribbon

The **Classic Ribbon** is displayed along the top of the Outlook window and is divided into tabs ("Home," "Send/Receive," "Folder," etc.) Within these tabs are different groups of commands that perform various functions. The streamlined **Simplified Ribbon** contains similar, but also fewer, buttons. **To switch between ribbons**, click the "Ribbon Display Options" button at the right end of the Ribbon and select "Classic Ribbon" or "Simplified Ribbon."

Contacts (People)

Displaying the Contacts Folder

1. Click the "People" button in the Navigation Bar at the left of the Outlook window.
2. Click the "View" tab in the Ribbon.
3. Click the "Change View" button in the Ribbon and select a view.

Creating Contacts

1. Click the "Home" tab in the Ribbon.
2. Click the "New Contact" button in the Ribbon.
3. Enter the contact information. **To show additional fields**, click the "Details" button on the "Contact" tab in the Ribbon. **To switch back**, click the "General" button on the "Contact" tab.
4. Click the "Save & Close" or "Save & New" button on the "Contact" tab in the Ribbon.

Creating Contacts at the Same Company

Avoid entering duplicate company information when creating multiple contacts at the same company.

1. Select the contact with the information to copy.
2. Click the "Home" tab in the Ribbon.
3. In the Classic Ribbon, click the "New Items" button. **Or**, in the Simplified Ribbon, click the "New Contact" button's arrow.
4. Select "Contact from the Same Company."
5. Enter the contact information. **To show additional fields**, click the "Details" button on the "Contact" tab in the Ribbon. **To switch back**, click the "General" button on the "Contact" tab.
6. Click the "Save & Close" or "Save & New" button on the "Contact" tab in the Ribbon.

Editing Contacts

1. **To edit a contact**, double-click the contact. **Or**, select the contact, click the ellipsis (...) in the Reading pane, and select either "Edit Contact" or "View Profile" Outlook (Contacts) from the menu.
2. Make any desired changes in the contact fields.
3. Click the "Contact" tab in the Ribbon.
4. Click the "Save & Close" or "Save & New" button in the Ribbon.

Deleting Contacts

1. Select the contact(s) to delete.
2. Click the "Home" tab in the Ribbon.
3. Click the "Delete" button in the Ribbon.

Printing Contacts

1. Select the contact(s) to print.
2. Click the "File" tab in the Ribbon.
3. Click the "Print" command at the left.
4. Click the "Print Options" button and make selections, if desired.
5. Click the "Print" button.

To quickly print a single contact to your default printer:

1. Right-click the contact.
2. Select "Quick Print" from the menu.

Creating Contact Groups

1. Click the "Home" tab in the Ribbon.
2. Click the "New Contact Group" button. **Or**, in the Simplified Ribbon, click the "New Contact" button's arrow and select "Contact Group."
3. Enter a group name in the "Name" field.
4. Click the "Contact Group" tab in the Ribbon, click the "Add Members" button, and select the "From Outlook Contacts" command.
5. Click on a contact in the "Select Members" dialog box and click the "Members" button to add them to the group. Repeat as desired.
6. **To remove a contact**, click to highlight it in the "Members" box and press the "Delete" key.
7. Click "OK," click the "Contact Group" tab in the Ribbon, and click the "Save & Close" button.

Categorizing Contacts

1. Select the contact(s) to categorize.
2. Click the "Home" tab in the Ribbon.
3. Click the "Categorize" button in the Ribbon and select a category from the drop-down. Repeat as desired to assign multiple categories.

Customizing Categories

1. Click the "Home" tab in the Ribbon.
2. Click the "Categorize" button in the Ribbon and select "All Categories" from the drop-down menu.
3. **To add a category**, click the "New" button, enter a name, select a color and shortcut key (if desired), and click "OK."
4. **To rename a category**, select it, click the "Rename" button, type a new name, and press "Enter."
5. **To delete a category**, select it, click the "Delete" button, and click "Yes" to confirm deletion.
6. **To edit a category**, select it and choose a new color and/or shortcut key from the drop-down menus.
7. Click "OK."

Searching for Contacts

1. Click into the "Search" box at the top of the Outlook window.
2. Type a name or part of a name and press the "Enter" key. Outlook displays contacts that match.
3. **To display all contacts and stop searching**, click the "Close Search" button at the right end of the "Search" box.

E-Mailing Contacts

1. Select the contact(s). **To select multiple contacts**, display a view other than People view.
2. In People view, click the contact's email address that appears in the Reading pane to the right. In any other view, click the "Home" tab in the Ribbon and click the "Email" button.
3. In the message window, enter a subject in the "Subject" field, complete the e-mail, and click the "Send" button.

Mail Merging Contacts

1. Select or display the contacts to merge.
2. Click the "Home" tab in the Ribbon.
3. Click the "Mail Merge" button in the Ribbon. **Or**, in the Simplified Ribbon, click the "More Commands" ellipsis and select "Mail Merge."
4. Select "Contacts," "Fields to merge," "Document file," and "Merge Options." Click "OK."
5. Complete the document or e-mail. **To add a field**, click the "Mailings" tab in the Ribbon of Word, click the "Insert Merge Field" button, then select the field to add.
6. **To preview**, click the "Preview Results" button in the Ribbon.
7. Click the "Finish & Merge" button on the "Mailings" tab. Select a merge type. Click "OK."

E-Mail: Reading & Organizing

Displaying the Mail Folders

1. Click the "Mail" button in the Navigation Bar at the left of the Outlook window.
2. **To display a specific folder**, click the desired folder in the Folder pane at the left. If hidden, click the triangle to the left of the parent folder.

Displaying/Hiding the Folder Pane

1. Click the "View" tab in the Ribbon.
2. Click the "Folder pane" button. **Or**, in the Simplified Ribbon, click "Layout," then select "Folder Pane."
3. Select a folder view from the menu.
4. **To display a minimized pane**, click the "Expand" button at the top of the pane. **To switch view to "Normal"**, click the pin button that replaces it.

Reading Messages

The Reading pane allows you to easily read e-mails without having to open them in a new window.

1. **To turn the Reading pane on/off**, click the "View" tab in the Ribbon, click the "Reading Pane" button (in the Simplified Ribbon, click "Layout," then "Reading Pane"), and select a view or "Off."
2. **To resize the Reading pane**, hover over the line separating the pane and the list of emails. Click and drag the double-sided arrow that appears.
3. **To view a message in the Reading pane**, click to select it in the list of e-mails.
4. **To open an e-mail in a new window**, double-click it in the list of e-mails. When done, click the "Close" button in the window's upper-right corner.

Viewing and Opening Attachments

1. **To quickly and safely preview an attachment**, click on the attachment below the message header. If prompted, click "Preview File." **To return to the message**, click the "Back to Message" button that appears above the attachment.
2. **To fully open an attachment in its native program**, double-click it. If the program does not exist on your computer, Windows will try to locate a program to open the attachment.
3. **To close the attachment and return to Outlook**, click the "Close" button in the upper-right corner.

Saving or Removing Attachments

1. View the message containing the attachment(s).
2. **To save an individual attachment**, right-click on it and choose "Save As" from the menu.
3. **To save multiple attachments**, right-click on one attachment and choose "Save All Attachments" from the menu. Click "OK" in the dialog box to save all. **Or**, hold down the "Ctrl" key while clicking to select or deselect certain attachments and then click "OK," and click "OK" or "Save."
4. **To remove an attachment**, right-click it and choose "Remove Attachment," then click the "Remove Attachment" button to confirm.

Manually Sending and Receiving

1. Click the "Send/Receive" tab in the Ribbon.
2. Click the "Send/Receive All Folders" button. **Or**, press the "F9" key on your keyboard.

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Microsoft Outlook Cheat Sheet 2010

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Beezix, Inc Staff,2010-06-15 Laminated quick reference card showing step by step instructions and shortcuts for how to use mail features of Microsoft Office Outlook 2010 This guide is suitable as a training handout or simply an easy to use reference guide for any type of user The following topics are included Displaying Mail Folders Navigation Pane To Do Bar Creating and Sending a Message Attaching a File to a Message Showing BCC Sending a Message with High or Low Importance Requesting a Read or Delivery Receipt Drafting a Message Delaying the Delivery of a Message Restricting Forwarding Printing or Copying Reading Messages Using the People Pane Manual Send Receive Using the Outbox Using Desktop Alerts Deleting Messages Emptying the Deleted Items Folder Saving an Attachment Removing an Attachment Replying Forwarding Printing a Message Sorting Messages Grouping Messages by Conversation Ignoring a Conversation Cleaning up Redundant Messages Turning Grouping On Off Creating an E Mail Signature Manually Inserting Signatures Creating a Distribution List Using Task Flags Creating Folders Adding Removing Favorite Folders Moving or Copying Messages Using Quick Steps Finding Mail Messages Creating a Contact from a Message Using the Rules Wizard Using the Out of Office Assistant Handling Junk Mail Also includes a list of Keyboard and Selection Shortcuts This guide is one of several titles available for Outlook 2010 What's New in Outlook 2010 from 2003 Outlook 2010 Mail Outlook 2010 Calendar Contacts Tasks Outlook Web Access for Exchange 2010

Microsoft Outlook Web App for Exchange 2010 Quick Reference Guide (Cheat Sheet of Instructions, Tips and Shortcuts - Laminated Card)
Beezix, Inc Staff,2010-05-01 Laminated quick reference card showing step by step instructions and shortcuts for how to use Microsoft Outlook Web App for Exchange 2010 Covers the following topics Mail Displaying the Inbox Creating and Sending a Message Attaching a File to a Message Showing BCC Sending a Message with High or Low Importance Requesting a Read or Delivery Receipt Checking Spelling Show Hide the Reading Pane Grouping Messages by Conversation Ignoring a Conversation Reading Messages Opening Saving Attachments Replying to a Message Forwarding a Message Saving a Draft Creating a Folder Moving or Copying Messages Opening Another User's Mailbox Creating an E Mail Signature Turning on off an AutoReply when Out of the Office Chat Starting a Chat Adding Removing Chat Contacts Changing Your Chat Status Calendar Displaying the Calendar Viewing the Calendar Creating Editing Appointments Scheduling Meetings Responding to Meeting Requests Making an Appointment Recur Contacts Displaying Contacts Creating and Editing Contacts Finding a Contact Sending a Mail Message or Meeting Request to a Contact Tasks Displaying Tasks Creating a Task Marking a Task or Flagged Item Complete Changing Tasks Viewed Common Procedures Using Flags Sorting Tasks Contacts Email Deleting an Item Undeleting an Item Using Categories Searching for an Item Logging Off Also includes a list of keyboard shortcuts

Microsoft Outlook Web App for Exchange 2010 SP1 Quick Reference Guide (Cheat Sheet of Instructions, Tips and Shortcuts - Laminated Card)
Beezix,

Inc Staff,2011-03-08 Laminated quick reference card showing step by step instructions and shortcuts for how to use Microsoft Outlook Web App for Exchange 2010 SP1 This guide is suitable as a training handout or simply an easy to use reference guide for any type of user The following topics are covered Mail Displaying the Inbox Creating and Sending a Message Attaching a File to a Message Showing BCC Sending a Message with High or Low Importance Requesting a Read or Delivery Receipt Checking Spelling Show Hide the Reading Pane Grouping Messages by Conversation Ignoring a Conversation Reading Messages Opening Saving Attachments Replying to a Message Forwarding a Message Saving a Draft Creating a Folder Moving or Copying Messages Opening Another User s Mailbox Creating an E Mail Signature Turning on off an AutoReply when Out of the Office Chat Starting a Chat Resuming a Chat Adding Removing Chat Contacts Changing Your Chat Status Signing Out of Instant Messaging Calendar Displaying the Calendar Viewing the Calendar Creating Editing Appointments Scheduling Meetings Responding to Meeting Requests Making an Appointment Recur Contacts Displaying Contacts Creating and Editing Contacts Finding a Contact Sending a Mail Message or Meeting Request to a Contact Tasks Displaying Tasks Creating a Task Marking a Task or Flagged Item Complete Changing Tasks Viewed Common Procedures Using Flags Sorting Tasks Contacts Email Deleting an Item Undeleting an Item Using Categories Searching for an Item Logging Off Also includes a list of keyboard shortcuts **Microsoft Outlook 2010 Calendar, Contacts, Tasks Quick Reference Guide (Cheat Sheet of Instructions, Tips and Shortcuts - Laminate**

Beezix, Inc Staff,2010-06-28 Laminated quick reference card showing step by step instructions and shortcuts for how to use calendar contacts and tasks features of Microsoft Office Outlook 2010 This guide is suitable as a training handout or simply an easy to use reference guide for any type of user The following topics are included Calendar Setting up Your Work Week Viewing the Calendar Creating Appointments Repeating Appointments or Meetings Creating Scheduling and Editing Meetings Responding to Meeting Requests Changing Time or Date of Meeting Appointment Viewing Multiple Calendars Creating and Using Calendar Groups Printing the Calendar Contacts Creating Editing Contacts Sending a Mail Message to a Contact Searching for Contacts Merging Contacts with Word Tasks Displaying To Do and Task List Folders Creating Tasks Marking Complete Adding Messages or Contacts to the To Do List Sorting Tasks Changing Task Order Assigning Tasks Viewing Tasks in the Calendar Hiding Displaying Tasks in the To Do Bar Printing Tasks For Any Outlook Item Deleting Assigning an Item to a Category Sorting by Category Sorting Items Creating a New Calendar Contact Task Folder Sharing Calendar Contacts Tasks or Notes using an Exchange Server Using Another Person s Calendar Contacts Tasks or Notes Folder Responding to a Sharing Request Using the Reading Pane This guide is one of several titles available for Outlook 2010 What s New in Outlook 2010 from 2003 Outlook 2010 Mail Outlook 2010 Calendar Contacts Tasks Outlook Web Access for Exchange 2010 Office 2013 For Dummies Wallace Wang,2013-02-13 Office 2013 For Dummies is the key to your brand new Office Packed with straightforward friendly instruction this update to one of the bestselling Office books of all time gets you thoroughly up to

speed and helps you learn how to take full advantage of the new features in Office 2013 After coverage of the fundamentals you ll discover how to spice up your Word documents edit Excel spreadsheets and create formulas add pizzazz to your PowerPoint presentation and much more Helps you harness the power of all five Office 2013 applications Word Excel PowerPoint Outlook and Access Discusses typing and formatting text in Word and easy ways to dress up your documents with color graphics and more Demonstrates navigating and editing an Excel spreadsheet creating formulas and charting and analyzing Excel data Walks you through creating a PowerPoint presentation and adding some punch with color sound pictures and videos Explores Outlook including configuring e mail storing contacts organizing tasks scheduling your time and setting appointments Delves into designing Access databases including editing modifying searching sorting and querying also covers viewing and printing reports and more The fun and friendly approach of Office 2013 For Dummies makes doing Office work easy and efficient

What's New in Outlook 2010 (from 2003) Quick Reference Guide (Cheat Sheet of New Features and Instructions - Laminated Card) Beezix, Inc Staff,2010-06-28 Laminated quick reference card showing instructions for the new and changed features of Microsoft Office Outlook 2010 Also includes a command reference showing Outlook 2003 commands and their 2010 equivalents Topics include The Ribbon Controlling the Navigation Pane Mail Previewing an Attachment Viewing Next Previous Message in a Single Email Adding an Electronic Business Card to an Email Grouping Messages by Conversation Ignoring a Conversation Cleaning up Redundant Messages Using Quick Steps Using the People Pane Using the Out of Office Assistant Calendar Showing Full or Work Week Overlaying Multiple Calendars Changing Detail Level in Month View Scheduling Assistant Sending a Calendar Snapshot by Email Receiving a Calendar Snapshot Publishing Your Calendar to office.com Sharing a Published Calendar Restricting Access to Free Busy Information Tasks Tasks and To Do Items The To Do Bar Viewing To Do Items in the Calendar Putting an Item in the To Do List Sharing or Request the Sharing of Calendar Contacts Tasks Notes with Other Outlook Users Responding to a Sharing Request Changing Sharing Permissions Color Coded Categories Using Instant Search Other New Features Features No Longer Available This guide is suitable as a training handout or simply an easy to use reference guide for any type of user This guide is one of several titles available for Outlook 2010 What's New in Outlook 2010 from 2003 Outlook 2010 Mail Outlook 2010 Calendar Contacts Tasks Outlook Web Access for Exchange 2010 Microsoft Word 2010 Mail Merge and Forms Quick Reference Guide (Cheat Sheet of Instructions, Tips and Shortcuts - Laminated Card) Beezix, Inc Staff,2010-12-31 Laminated quick reference card showing step by step instructions and shortcuts for how to use mail merge and forms features of Microsoft Office Word 2010 The following topics are covered Mail Merge Choosing the Document Type Recipient Lists Creating a Recipient List in Word Selecting an Existing Recipient List Using Outlook Contacts Editing an Existing Recipient List Selecting and Sorting Recipients Writing the Document Creating a Label Document Using an If Then Else Rule Previewing the Merge Merging The Mail Merge Wizard Highlighting Merge Fields Forms Showing Macro and Form Controls Creating a

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Human Systems Engineering and Design (IHSED 2021): Future Trends and Applications Waldemar Karwowski, Tareq Ahram, Mario Milicevic, Darko Etinger and Krunoslav Zubrinic,2021-09-25 Proceedings of the 4th International Conference on Human Systems Engineering and Design IHSED2021 Future Trends and Applications September 23 25 2021 University of Dubrovnik Croatia **Waste, Abuse, and Mismanagement in Government Health Care** United States.

Congress. House. Committee on Oversight and Government Reform. Subcommittee on Health Care, District of Columbia, Census, and the National Archives,2011 **Microsoft Outlook 2019 Introductory Quick Reference Guide Laminated Cheat Sheet Training Guide** TeachUcomp,2018-11-30 Designed with the busy professional in mind this 4 page laminated quick reference guide provides step by step instructions in Introductory Outlook 2019 When you need an answer fast you will find it right at your fingertips Durable and easy to use quick reference cards are perfect for individuals businesses and as supplemental training materials With 68 topics covered this guide is perfect for someone new to Outlook or upgrading from a previous version Topics Include Contacts People Reading and Organizing E Mail Creating and Sending E Mail Tasks The

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TeachUcomp,2025-04-10 Designed with the busy professional in mind this 4 page quick reference guide provides step by step instructions in Outlook or Microsoft 365 Classic Edition When you need an answer fast you will find it right at your fingertips

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