Chapter 1 Study Guide: Operations & Supply Chain Management

1. What is OSCM?

- Concerned with **design, operation, and improvement** of systems that create and deliver the firm's primary products and services.

- Focus areas: **strategy, processes, analytics** (the "triangle of success").

2. Key Processes in OSCM

- **Planning**: setting up and managing supply chain activities.

- **Sourcing**: choosing suppliers, setting contracts, managing quality.

- **Making**: producing goods/services.

- **Delivering**: logistics, carriers, order fulfillment.

- **Returning**: handling defects, recalls, end-of-life products.

3. Goods vs. Services

- **Goods**: tangible, storable, standardized, ownership transfers.

- **Services**: intangible, perishable, variable, consumed instantly.

Service Package

- **Supporting Facility** (buildings, labs, parking)

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JL Elias

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Handbook of Research on the Role of Human Factors in IT Project Management Misra, Sanjay,Adewumi, Adewole,2019-09-27 The role humans play in the field of information technology continues to hold relevance even with the industry s rapid growth People contribute heavily to the physical cognitive and organizational domain of computing yet there is a lack of exploration into this phenomenon Humanoid aspects of technology require extensive research in order to avoid marginalization and insufficient data The Handbook of Research on the Role of Human Factors in IT Project Management is a collection of innovative research on the methods and applications of the task of human characteristics in the design and development of new technology While highlighting topics including digitalization risk management and task analysis this book is ideally designed for IT professionals managers support executives project managers managing directors academicians researchers and students seeking current research on the dynamics of human influence in technological projects **A Competency-Based Approach for Student Leadership Development** Corey Seemiller,2018-01-12 Looking to foster student leadership competency development With this volume you ll gain the latest research resources and tools to do just that There are many factors to consider when providing educational experiences that foster student leadership competency development But the process of designing facilitating and assessing these experiences to be both effective and meaningful can be elusive and challenging In this volume a variety of scholars offer diverse perspectives and nuanced expertise that address the following questions What leadership competencies are the most critical for students to develop How can we ensure students are ready to develop leadership competencies What instructional strategies and program design elements can we use to effectively enhance leadership competency development How do we help students and educators track and measure leadership competency learning and growth The Jossey Bass quarterly report series New Directions for Student Leadership explores leadership concepts and pedagogical topics of interest to high school and college leadership educators Issues are grounded in scholarship and feature practical applications and best practices in youth and adult leadership education **PMP Project Management Professional Study Guide, Fourth Edition** Joseph Phillips,2013-07-16 Revised to cover the 2011 update to PMIs Project Management Body of Knowledge PMBOK the Fourth Edition of McGraw Hills flagship project management certification study guide covers all of the new PMP exam objectives *Commerce, Justice, Science, and Related Agencies Appropriations for 2015* United States. Congress. House. Committee on Appropriations. Subcommittee on Commerce, Justice, Science, and Related Agencies,2014 *Research Anthology on Business Aspects of Cybersecurity* Management Association, Information Resources,2021-10-29 Cybersecurity is vital for all businesses regardless of sector With constant threats and potential online dangers businesses must remain aware of the current research and information available to them in order to protect themselves and their employees Maintaining tight cybersecurity can be difficult for businesses as there are so many moving parts to contend with but remaining vigilant and

having protective measures and training in place is essential for a successful company The Research Anthology on Business Aspects of Cybersecurity considers all emerging aspects of cybersecurity in the business sector including frameworks models best practices and emerging areas of interest This comprehensive reference source is split into three sections with the first discussing audits and risk assessments that businesses can conduct to ensure the security of their systems The second section covers training and awareness initiatives for staff that promotes a security culture The final section discusses software and systems that can be used to secure and manage cybersecurity threats Covering topics such as audit models security behavior and insider threats it is ideal for businesses business professionals managers security analysts IT specialists executives academicians researchers computer engineers graduate students and practitioners *THE BIG BOOK OF JOBS 2012-2013* McGraw-Hill Editors,2011-07-26 Up to date authoritative job information from the most trusted source the U S Department of Labor Does your resume tell employers what they really need to know Which fields are showing the most growth opportunity What is a realistic salary for the job you want Whether you ve recently earned a degree decided to change careers or reentered the workforce after an extended absence is the guide you need to make the right decisions the first time around The Job Seekers Guide provides expert advice on Choosing a career path Building career management skills Researching careers in the information age Writing effective cover letters and polished resumes The Occupational Outlook Handbook offers the latest statistics on Working conditions Employment trends and outlooks Training qualifications and advancement Salary ranges <u>Is OPM Processing Federal Worker Pension Claims on Time?</u> United States. Congress. House. Committee on Oversight and Government Reform. Subcommittee on Federal Workforce, U.S. Postal Service, and the Census,2013 **Fundamentals of Human Resource Management** Robert N. Lussier,John R. Hendon,2015-11-26 Fundamentals of Human Resource Management Functions Applications Skill Development takes a unique three pronged approach that gives students a clear understanding of important HRM concepts and functions shows them how to apply those concepts and helps them build a strong skill set they can use in their personal and professional lives Covering the vast majority the 210 required SHRM Curriculum Guidebook topics required for undergraduates Fundamentals of Human Resource Management gives the student the ability to successfully manage others in today s work environment Authors Robert N Lussier and John R Hendon engage students with a variety of high quality applications and skill development exercises to improve students comprehension and retention The authors emphasis on current trends and the challenges facing HR managers and line managers today provide students with key insights on important issues and prepare them for successful careers *Global New Drug Development* Jan A. Rosier,Mark A. Martens,Josse R. Thomas,2014-07-03 The development of new drugs is very complex costly and risky Its success is highly dependent on an intense collaboration and interaction between many departments within the drug development organization external investigators and service providers in constant dialogue with regulatory authorities payers academic experts clinicians and patient organizations

Within the different phases of the drug life cycle drug development is by far the most crucial part for the initial and continued success of a drug on the market This book offers an introduction to the field of drug development with a clear overview of the different processes that lead to a successful new medicine and of the regulatory pathways that are used to launch a new drug that are both safe and efficacious This is the most comprehensive and detailed book on drug development I have ever read and I feel that it is likely to become a staple of drug development courses such as those taught at Masters Level in my own University I think in the light of increasing integration of company and academic approaches to drug development both sides can read this book and therefore this book could not be more timely Professor Mike Coleman University of Aston UK from his review of the final manuscript   **CIS Federal Register Index** ,1991   Tech Wars Daniel M. Gerstein,2022-09-13 This book explores the evolution of the current U S research and development enterprise asks whether this organization remains appropriate to the challenges we face today and proposes strategies for better preparing for the global technology race shaping our future Across the globe nation states and societies as well as corporations technology developers and even individuals find themselves on the front lines of a global technology race In the third decade of this century the outlines of the contest have become clear R D spending new methods such as innovation centers and powerful technologies in governments and society are rapidly proliferating Technology winners and losers are emerging How did we arrive at this global technology fight How and where will it be waged What can we do to prepare for the future Tech Wars examines the conditions that have led us to this point and introduces new strategies organizational changes and resource allocations that will help the United States respond to the challenges on the horizon   *Subject Guide to Books in Print* ,1993   BNA Pension & Benefits Reporter ,1995   Project Management Jack R. Meredith,Scott M. Shafer,Samuel J. Mantel, Jr.,2021-11-10 Project Management A Managerial Approach 11th Edition delivers a practical exploration of proven project management techniques and strategies With a strong emphasis on real world application and implementation the book is perfect for managers and business students seeking an instructive leadership resource Detailed and accessible chapters offer expert guidance on managing common organizational economic interpersonal and technical disruptions   Law Books in Print: Publishers' listing Nicholas Triffin,1987   *U.S. Naval Institute Proceedings* United States Naval Institute,2015   *Government Reports Announcements & Index* ,1983   BNA's Health Care Policy Report ,1994   **Federal Labor Relations Reporter** ,1992 Contents v 1 Decisions 2 Arbitrations   *Nature* Sir Norman Lockyer,2002

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