

CUSTOMER SERVICE RESUME

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Customer Service Representative with over 5 years of experience in telephone customer service, including sales, tech support, and customer care. Familiar with major customer service software, conflict resolution, and possess a positive attitude. Aiming to use my proven skills to effectively fill the managerial role in your company.

PROFESSIONAL EXPERIENCE

SATELLITE TV CO. *Customer Care Specialist*

Mt. Pleasant, SC
September 2010 – Present

- Handle 90+ calls daily, with duties including signing up new customers, retrieving customer data, presenting relevant product information, and cancelling services
- Trained two new employees in how to use Kayako, entering customer data and organizing customer interaction logs
- Received an average 85% customer satisfaction rating to date, 15% higher than company average
- Research complicated cases without prompting to provide more comprehensive service to customers
- Suggested a new tactic to persuade cancelling customers to stay with the company, resulting in a 5% decrease in cancellations

SCOTTRADE *Customer Service Intern*

Boston, MA
September 2009 – 2010

- Memorized entire line of company products & services, including prices and special discounts
- Provided basic technical support for clients on a wide range of company products, resolving issues at a 90% rate
- Remained courteous and calm at all times, even during moments of intense customer displeasure
- Learned how to use Kayako and Zendesk customer service software, as well as Parcel Audit to track shipments and report on movements
- Awarded “Fastest Learner” award during the first month of intern training

EDUCATION

BOSTON UNIVERSITY *Marketing Candidate, June 2009*

Boston, MA

- GPA 3.6/4.0
- Dean's Scholarship Recipient

ADDITIONAL SKILLS

- Software: Zendesk, Kayako, and Parcel Audit
- Experience with Microsoft Office – Word & Excel
- Excellent communication skills with a focus on customer service
- 70WPM Typist

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M Woodhall



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Resumes For Dummies Joyce Lain Kennedy, 2007-02-26 Is your job search stalling out after you submit a resume but before you're offered an interview? With reinvented recruiting technology, unmanageable millions of resumes choking employer databases, and government mandates in the name of diversity, a gigantic change has occurred in the recruiting world over the past several years, and it demands a fresh look at how you write and market your resumes. Whether you're entering the job market for the first time, changing jobs, or changing careers, *Resumes for Dummies* 5th Edition will show you the ropes and rules for a new era in recruiting and job finding. With 85% new content added since the previous edition, this up-to-date guide gives you the very latest strategies on how to create and, more importantly, distribute your resume in today's new job search environment. You'll learn why most generic online resumes fail, how to customize resumes for each job opening, new quick ways to find the right jobs, how to use meta search engines to your advantage, why both digital and print versions of resumes are still needed, how to use resumes interactively, the resume basics that still knock 'em dead, how to create resumes for your life's changing phases, what to do after you send them your resume. With a wealth of sample resumes organized by industry and career field, experience level and age, and special circumstances, along with tips on choosing professional resume help and other valuable resources, *Resumes for Dummies* 5th Edition will help you get noticed in a universe saturated with billions of resumes and more on the way.

The Complete CompTIA A+ Study Guide

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Money with AI: How ChatGPT Can Help You Jay Nans, 2025-11-14 The ebook *Money with AI: How ChatGPT Can Help You* is a practical, beginner-friendly guide for honestly earning income using the free version of ChatGPT without requiring technical skills. Core Philosophy and Realism: The book establishes that ChatGPT functions as a time-saving assistant and

production partner not an automatic money making machine requiring consistent human effort and oversight It stresses avoiding get rich quick scams and setting realistic expectations initial earnings are typically small and emerge after a few weeks to a few months of consistent work Getting Started Initial chapters focus on using the free version of the tool explaining what ChatGPT can and cannot do and detailing the creation of effective prompts Key rules for successful prompts include being clear about the task providing context giving format instructions and iteratively checking and improving the AI's output Income Streams and Workflows The majority of the guide outlines multiple low barrier income streams providing step by step workflows tools primarily ChatGPT Canva Google Docs and example prompts for each Freelancing Writing Offering services on platforms like Fiverr and Upwork such as writing blog posts crafting product descriptions or producing outlines and content for ebooks Digital Products Passive Income Creating and selling simple digital goods like low content books journals planners templates resumes and mini guides using AI to speed up the creation process Specialized Services Providing research and report summarization generating social media content captions video scripts creating customer support materials FAQs email templates or packaging personal expertise into online micro courses The 30 Day Plan The book culminates in a structured 30 Day AI Income Plan⁸⁸⁸ This plan guides the beginner through four phases Week 1 Learn Master the basics of ChatGPT and supporting tools Week 2 Create Samples Build a small portfolio of work samples and micro products Week 3 Publish Create professional profiles on freelance or digital product platforms Fiverr Etsy Week 4 Start Earning Actively apply for jobs and deliver first paid work Long term advice emphasizes consistency building business systems and slowly scaling through pricing and product bundling

Occupational Outlook Handbook, 2010 Describes 250 occupations which cover approximately 107 million jobs *Occupational Outlook Handbook* United States. Bureau of Labor Statistics, 2014 Reflects the latest employment projections P 4 of cover *Graduating Engineer & Computer Careers*, 2004

Occupational outlook handbook, 2010-11 (Paperback), 1990 **The Random House Guide to Technical and Scientific Communication** Donald E. Zimmerman, David G. Clark, 1987 **Gallery of Best Resumes for People Without a Four-Year Degree** David F. Noble, 2005 Professional resume writers from across North America and the English speaking world submitted thousands of sample resumes and only the very best made it into the Gallery of Best Resumes for People Without a Four Year Degree All are eye catching one of a kind resumes that will help you land more job interviews The Gallery includes examples of chronological functional combination and electronic resumes Book jacket [THE BIG BOOK OF JOBS 2012-2013](#) McGraw Hill, 2011-08-12 Up to date authoritative job information from the most trusted source the U S Department of Labor Does your resume tell employers what they really need to know Which fields are showing the most growth opportunity What is a realistic salary for the job you want Whether you've recently earned a degree decided to change careers or reentered the workforce after an extended absence is the guide you need to make the right decisions the first time around The Job Seekers Guide provides expert advice on Choosing a career path Building career management skills

Researching careers in the information age Writing effective cover letters and polished resumes The Occupational Outlook Handbook offers the latest statistics on Working conditions Employment trends and outlooks Training qualifications and advancement Salary ranges Handbook to the Guide to the Evaluation of Educational Experiences in the Armed Services ,1994 **Electronic Resume Revolution** Joyce Lain Kennedy,Thomas J. Morrow,1995-10-04 Shows how to put together a resume that will grab the attention of both computer and human readers in today s evolving electronic job search universe
 Guide to America's Federal Jobs ,2001 **Mediaweek** ,1999-10 *Brandweek* ,1998 **Job Search and Graduate School Manual, Penn State Behrend** ,2004 **Artist's & Graphic Designer's Market** Mary Cox,2001-08 Lists buyers of illustrated art interviews successful artists and offers submission advice **Adweek** ,1997 Vols for 1981 include four special directory issues **Corel WordPerfect 8 Complete Concepts and Techniques** Gary B. Shelly,Steven G. Forsythe,1997 Part of the highly successful Shelly Cashman Series this text offers a screen by screen step by step approach to learning WordPerfect Covers beginning and advanced skills *Perl CGI Programming* Erik Strom,1997 Experienced HTML authors Webmaster and Intranet programmers will find this book one of the fastest ways to learn CGI programming Topics include catalog search engine order forms database referencing and user feedback scripts Real world examples emphasize creating forms and user driven interactive Web sites

Resume Template Tips Customer Service Book Review: Unveiling the Magic of Language

In an electronic era where connections and knowledge reign supreme, the enchanting power of language has become much more apparent than ever. Its capability to stir emotions, provoke thought, and instigate transformation is really remarkable. This extraordinary book, aptly titled "**Resume Template Tips Customer Service**," compiled by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound impact on our existence. Throughout this critique, we will delve into the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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web bahwa analisa harga satuan pekerjaan dinding menggunakan bata merah yaitu rp 59 502 00 dengan waktu pemasangan dinding per m² 00 28 42 menit plesteran 00 27 40 menit dan pemasangan untuk teras 00 26 25 menit sedangkan untuk batako rp 65 764 00 dengan waktu pemasangan dinding per m² pemasangan untuk teras 00 20 23

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web biaya pasang batako 41 54 m² x rp 106 497 rp 4 423 885 cara menghitung biaya pemasangan tembok batako arsitur

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web pada saat proses pemasangan dinding dan mempercepat pelaksanaan ukuran batako standar menurut sni 03 0349 1989 adalah sebagai berikut tabel 3 3 tabel 3 3 ukuran batako standar kelebihan dinding batako press dibandingkan dengan bata bata pembuatan mudah dan ukuran dapat dibuat sama ukuran yang besar membuat waktu

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web dec 16 2021 total dari biaya yang dikeluarkan untuk pemasangan batako per meter yaitu jumlah dari total biaya material dan jenis pekerja sebesar rp64 897 rp41 600 rp106 497

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web dec 16 2021 berikut ini merupakan contoh daftar analisa harga satuan memasang 1 m² dinding bata merah dengan ketebalan ½ bata pasangan ketebalan ½ bata campuran spesi 1pc 2pp pasangan ketebalan ½ bata campuran spesi 1pc 3pp pasangan ketebalan ½ bata campuran spesi 1pc 4pp pasangan ketebalan ½ bata campuran

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web nov 1 2022 kebutuhan material batako dipasang rebah 1 m2 0 0361 m2 27 70 buah dibulatkan menjadi 28 buah m2 pasangan batako secara tegak maka luas penampang untuk 1 batako ditambah tebal adukan spesi adalah 0 17 0 02 x 0 36 0 02 0 0722 m2 kebutuhan material batako dipasang tegak 1 m2 0 0722 m2 13 85 buah

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web sep 3 2019 biaya tembok 41 54 m2 x rp 196 499 60 m2 biaya tembok 8 162 593 38 atau dibulatkan menjadi rp 8 200 000 00 termasuk biaya air dan lain lain perlu diketahui bahwa biasa pemasangan tembok bata lebih besar daripada batako namun dari segi ketahanan tembok bata lebih kuat dan tahan lama

jumlah kebutuhan batako untuk dinding rumah harga satuan - Sep 21 2022

web nov 5 2012 dinding batako bisa menjadi alternatif untuk membuat rumah tembok jenis material batu buatan ini banyak digunakan karena kecepatan dalam waktu pemasangan serta dapat lebih menghemat penggunaan adukan jika dibanding pasangan dinding batu bata disini kita akan coba menguraikan cara menghitung jumlah kebutuhan batako

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web jun 9 2020 biaya tembok luas tembok x harga per meter biaya tembok 41 54 m2 x rp 117 146 70 m2 biaya tembok 4 866 273 92 atau dibulatkan menjadi rp 4 900 000 00 termasuk biaya air dan lain lain demikianlah mengenai cara menghitung biaya pasangan tembok batako semoga bermanfaat dan dapat menambah wawasan

biaya dan durasi pemasangan dinding batako pada rumah tipe - Feb 24 2023

web jun 1 2018 tabel 6 ahsp pemasangan 1m conblock hb 10 campu no uraian satuan koefisien harga satuan biaya a tenaga 1 pekerja oh 0 3 rp 50 00 0 rp 1 4 61 900 2 tukang batu oh 0 1 rp 65 000 rp 633 490 3

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satuan pekerjaan ahsp bidang umum may 12 2023

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web satuan pasir pasang m³ 0 520 203 000 00 pekerja org 1 500 tukang batu org 0 750 kepala tukang org 0 075 mandor org 0 075 total harga 8 1 m² pasangan dinding batako batu bata bh 25 000 2 500 00 semen pc zak 0 230 85 000 00 pasir pasang m³ 0 043 203 000 00 pekerja org 0 300 tukang org 0 100 kepala tukang org 0 010