

# CUSTOMER SERVICE ETIQUETTE TIPS: How to Keep Your Customers Happy

## DID YOU KNOW?



**42%** of consumers switch brands because they are put off by rude or unhelpful staff

(NewVoice)



**73%** of consumers say friendly customer service reps can make them fall in love with a brand

(RightNow)

Kevin Stirtz

*«Every contact we have with a customer influences whether or not they'll come back. We have to be great every time or we'll lose them»*

*«Remember not only to say the right thing in the right place, but far more difficult still, to leave unsaid the wrong thing at the tempting moment»*

Benjamin Franklin

# Mortgage Rates Tips Customer Service

**Didier Musso**

**Mortgage Rates Tips Customer Service:**

## **Mortgage Rates Tips Customer Service** Book Review: Unveiling the Magic of Language

In an electronic digital era where connections and knowledge reign supreme, the enchanting power of language has been much more apparent than ever. Its ability to stir emotions, provoke thought, and instigate transformation is really remarkable. This extraordinary book, aptly titled "**Mortgage Rates Tips Customer Service**," compiled by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound affect on our existence. Throughout this critique, we shall delve into the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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